



2018-2019 ANNUAL REPORT

VISION

We will be an innovative leader and collaborator in senior-centred care.

MISSION

We are committed to providing exceptional care and quality services that enable seniors to live at home and thrive in their communities.



Over 4,000 clients



Over 160,000 hours
of home care



Over 31,000 rides



Over 80,000 meals

Highlights of the

Forging and strengthening partnerships

In line with SPRINT Senior Care's 2016-2021 Strategic Plan, we continued to focus on collaborations and partnerships with the goal of developing innovative solutions to advance community health care.

This year, we have been taking an active role in the development of the North Toronto Ontario Health Team — a group of health care providers who are committed to working together to provide one connected system of health care for people living and seeking care in the North Toronto area.

Accredited with Exemplary Standing

We are proud that we achieved a rare perfect score in our rigorous Accreditation Canada review, maintaining our agency's Accredited with Exemplary Standing designation. Two accreditors made a 3-day site visit in November 2018, when they evaluated the quality of our services and our organization.

Their evaluations were based on standards of excellence that have been developed for the health care sector and act as a backbone for quality improvements at SPRINT Senior Care. The accreditors found that we met 100% of the applicable standards, noting in particular our commitment to client and family-centred care.

2016-2021 Strategic Plan



The 2018-19 year

Enhanced Community Wellness Programs

Thanks to four new grants from provincial and federal government ministries, we were able to expand the reach of our Community Wellness programs during the 2018-19 year.

The federal New Horizons for Seniors program funded a tablet technology program that paired youth volunteers with seniors looking to learn technology skills. Through various grants, the

Ontario government funded a peer support program for LGBT caregivers, enhanced gentle fitness classes, and a mobile Active Living Centre program that allowed us to launch new community programs such as art classes, group outings, and educational sessions.



First year of transitional care site Pine Villa

In March 2018, SPRINT Senior Care helped to launch the Pine Villa transitional care site, along with our partners Sunnybrook Health Sciences Centre and LOFT Community Services, with support from the Toronto Central Local Health Integration Network (LHIN). The 68-bed facility on Eglinton Ave West provides short-term stays for patients who no longer need hospital care, but still require support. Since its opening, SPRINT Senior Care has facilitated more than 100 short-term stays at Pine Villa. Residents benefit from a supportive environment in which they will either reintegrate back into their homes and communities safely, or transition to a more supportive long-term care facility. In September 2018, the Pine Villa team won the Sunnybrook Team Award for our collaborative work.

ing us to care for those in need. You have made a difference in the lives of seniors.



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